Notice of Data Incident

May 1, 2025 – Chapman & Roberts, P.A. recently experienced a network disruption that affected our ability to access certain systems. In response, we promptly initiated an investigation, engaging third-party specialists to assist with understanding the nature and scope of the disruption. Through the investigation, it was determined that that certain information within our systems may have been subject to unauthorized access on or around July 4, 2024. Upon discovery, we worked to identify the data potentially at risk to conduct a thorough review, with the assistance of third-party specialists, to determine the types of information at risk. Due to the thorough and complex nature of the review and information, this process required significant time and effort to review the potentially affected data, identify individuals potentially affected, confirm the associated information. On January 10, 2025, our review determined certain personal information may have been affected, and we worked to confirm the scope of individuals potentially affected and identify appropriate contact information to provide notification as soon as possible. This process was recently completed, on or around April 18, 2025, and we worked to provide identified individuals with notification. The data potentially at risk may have contained individuals' first and last name together with one or more of the following: date of birth, driver's license number, Social Security number, passport number, government identification number, medical information, health insurance information, and/or financial account information.

In response to this incident, we took immediate steps to secure Chapman & Roberts systems and engage third-party specialists to assist in a thorough investigation and response. Additionally, we have implemented additional security measures to further minimize the risk of a similar incident occurring in the future. We also notified law enforcement and are reviewing our policies and procedures related to data protection. We are also providing individuals access to credit monitoring and identity protection services as an added precaution. If you have questions about this incident or would like to enroll in the credit monitoring and identity protection services, please call (833) 998-8729 between the hours of 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday, excluding holidays. You may also write to us at 403 North Elm Street, Greensboro, North Carolina 27401.

In general, we encourage individuals to remain vigilant in regularly reviewing and monitoring all account statements and credit history to guard against any unauthorized transactions or activity. Individuals can get one free credit report every year from each of the three major credit reporting bureaus: TransUnion; Experian; and Equifax. To order a free credit report, individuals may visit www.annualcreditreport.com or call 1-877-322-8228.

Individuals may also place a fraud alert or credit freeze by contacting the credit reporting agencies: TransUnion 1-800-680-7289, P.O. Box 2000 Chester, PA 19016, transunion.com; Experian 1-888-397-3742, P.O. Box 9554 Allen, TX 75013, experian.com; Equifax 1-888-298-0045, P.O. Box 105069 Atlanta, GA 30348, equifax.com.

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and steps to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission ("FTC"), or their state Attorney General. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, the state Attorney General, and the FTC.